



WARRANTY INFORMATION

You've made an excellent choice in considering NextGen Surfaces for your countertop.

NextGen Quartz is the countertop of today and the future with minimal impact to our environment and amazing everyday resilient performance. NextGen Quartz offers you a beautiful countertop with very minimal upkeep. All NextGen Quartz kitchen counters come with a Lifetime residential warranty and an industry exclusive 16-year commercial warranty.

Proof of purchase is required. Here are a few pointers you should keep in mind.

Do:

- 1.) Do clean your countertop with warm water and a soft sponge. This should take care of most spills and common kitchen stains. For stubborn spills, use a mild liquid cleaner such as Fantastic, Simple Green or other ordinary dish washing detergents. You can use a White ScotchBrite product to erase larger spills. For major stains, use A-MAZ water stain remover available at your local supermarket. Use the sponge provided to handle the most extreme stains.
- 2.) Do not put hot pans, deep fryers, electric skittles, crock pots or other hot surfaces on your countertop, especially when above 300 degrees. Quartz countertops cannot handle heat over 250-300 degrees (F). Extreme heat will leave heat marks on your countertops which cannot be removed and are not covered by the warranty.

Don't:

- 1.) Don't allow any harsh chemicals to come into contact with your countertop such as drain cleaners, paint thinners, household acids, chloride, any products containing hydrofluoric acid, methylene chloride, trichloroethylene or any products with a very high or low PH. These chemicals etch the surface, and cause discoloration on the surface of your Quartz counters. These stains are irreversible and not covered under the warranty.
- 2.) Do not seal your countertop with any sealers. Sealers do not penetrate the surface of the Quartz counters and show an inconsistency of shine or gloss. This cannot be reversed and is not covered under the warranty.
- 3.) Do not use Comet or Ajax abrasive cleaners. Rather, use non-abrasive cleaners such as Bar Keepers Friend or A-MAZ water stain remover.

NextGen Quartz products are tough and resilient surfaces and are not affected by normal wear and use. Always use caution introducing new products on your countertop. It is advised to try the new product visually away from the focus area of the countertop or on a sample. Sudden shifts in temperature may create thermal expansion and cracks which are not covered under the warranty. Due to impact and daily use, surface scratches and chips are not covered by the warranty. Feel free to use this guideline to avoid damage to your countertop. NextGen Quartz will provide years of worry-free use if handled correctly as per described above. For more information on warranty or claims, contact your sales rep.

More information about NEXTGEN Quartz can be found at www.NextGenSurfaces.com