

Product Collection NEXTGEN™ SPC (Stone Polymer Composite) Products.

Wear Layer: SUPERION EXCLUSIVE WARRANTY

NGS offers an exclusive warranty to the original purchaser, ensuring that its NEXTGEN™ SPC (STONE POLYMER COMPOSITE) flooring is free from manufacturing defects. This warranty commences upon completion of payment at the time of purchase. Additionally, the wear layer of this product is guaranteed not to wear through the decorative film layer under normal usage conditions for a specified period starting from the purchase date.

A defect is defined as any deviation from the product's specified performance outlined in the product or technical literature, within the industry's allowable tolerance standards.

While NEXTGEN™ SPC adheres to stringent tolerance protocols, variations may occur due to inherent material differences, manufacturing conditions such as temperature, climate variations, and other raw materials and production methods. Some products may exhibit more noticeable variations. It is crucial to inspect all materials before installation. Prompt reporting of any warranty claims is required. Failure to report a warranty claim within 30 days of discovering a defect will void this warranty.

The wear layer of SUPERION material surpasses industry standards for durability and protection, making it one of the most robust options available today.

Available in the following thicknesses and warranty specifications:

Wear Layer	Residential	Light commercial	Commercial
12mil SUPERION™	Lifetime Residential	6 Years	Not recommended
22mil SUPERION™	Lifetime Residential	16 Years	10 Years
32mil SUPERION™	Lifetime Residential	25 Years	16 Years

This warranty represents the exclusive coverage for this product. It explicitly excludes coverage for:

- 1.) Improper installation, encompassing issues such as using the incorrect product, improper techniques, an unsuitable subfloor, installation technique for the specified click, inadequate conditioning of the jobsite and flooring material, adhesives, exposure to extreme temperatures and sunlight during installation, and similar factors.
- 2.) Incorrect use or abuse comprises mishandling the product, subjecting it to physical or chemical abuse, inadequate care and maintenance, exposure to leaks from appliances and plumbing, damage from high heels or pet nails, and the use of rubber or PVC mats or area rugs.
- 3.) Using residential flooring in a commercial setting is considered an improper application.
- 4.) Using glue on click flooring, and not leaving enough gap for expansion of product.
- 5.) Damage such as fading, discoloration, or other effects caused by prolonged exposure to high temperatures or sunlight.
- 6.) Applications on wall, ceiling, or other surfaces other than floors.
- 7.) Installation of flooring on stairs or other areas that are being subjected to human or mechanical impact.

NEXTGEN™ explicitly disclaims all other warranties, whether express or implied, including but not limited to warranties of merchantability or fitness for a particular purpose.

Any visible defects or inconsistencies detected before installation will invalidate this warranty.

NEXTGEN™'s liability, regardless of the legal theory, is limited to replacing defective goods or refunding the purchase price, at NEXTGEN™'s discretion. If the product is unavailable or discontinued, NEXTGEN™ may provide similar or available material. This warranty does not cover additional costs or consequential damages, including property use loss, freight of the replacement material, restocking fees, labor to install or remove warranties goods, and other charges. The buyer agrees that these conditions and limitations are fundamental to their agreement of purchase with NEXTGEN™ Surfaces. Any legal action against NEXTGEN™ Surfaces related to this sale must be initiated within 30 days of alleged breach, or the buyer forfeits all claims against NEXTGEN™. For more details about the product, please call your sales rep for specific details or inquiries.